Address: Maandenweg 39, 1335KL Almere

Personal Data:

Nationality: Dutch

Date of birth: June 24, 1973

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Profile

I am a proactive and independent ICT Project Manager with 20 years of experience in the financial, retail, telecom and oil/gas industry. As a Project Manager I have experience in the following technical areas:

* infrastructure development and migration
* application development (waterfall or Agile) and application maintenance
* business intelligence (BI) data warehousing.
* outsourcing, offshoring
* service and process development
* consultancy

My unique strengths derive from the combination of my communicative / management skills with a structured but pragmatic approach. Enabling professionals to work together better, with more pleasure, trust and team synergy, gives me satisfaction. I will take care of it. My PM level within HP in 2010: ‘Expert’.

When managing *application management* projects for ABN Amro, I was the first among peers who enabled my portfolio of applications to be subject to ITIL Service Management. Also, I managed to get the first group of applications outsourced/offshored to India. By this I have often set an example for other project teams.

Contributing ideas that work

When managing *infrastructure development* projects, I have contributed ideas how to handover new infrastructure into support mode and acted as an ambassador to promote this procedure. Result: Clarity about service levels, and future support groups feel less threatened by new projects.

Because propositions for our customer Ahold were very much depending on the author, I optimized this process, described and implemented it in our organization. This process, from gathering requirements via deal signing to assignment to a PM, became faster, more predictable and matching with customer's milestone planning and desired level of detail.

Full time education:

Education (I passed all exams)

* HEAO – Bedrijfseconomie, Hogeschool van Eindhoven, 1991-1995
* Atheneum, Deurne, 1985-1991

Relevant management courses:

* **Maintaining PMP title by doing relevant courses, 2008-2024**
* **Itil v3**, 2023
* **SIAM** (Service Integration and Management), 2023
* Business Analysis Foundations: Business Process Modeling, 2021
* Fundamentals of Lean, 2021
* **Professional Scrum Product Owner™ I (PSPO I), 2021**
* “License to Operate” **PM Training** Shell
* **Professional Scrum Master, 2013**
* **PMP Project Management Professional title extension,** 2012
* **Prince2 Foundation and Practitioner incl. certifications** (PAT), 2010
* **Lean** principles and techniques, 2010
* Workshops CCPM (Critical Chain Project Management), 2010
* Workshop Scheduling, 2008
* **PMI PMP Exam Prep and PMP certification, 2008**
* **ITIL Service Management incl. certification (Exin), 2007**
* Workshop Excellent Communication, (Howling Quest) 2006
* Microsoft Project 2003 Fundamentals + Proficient User, 2006
* PL1 (Project Leading 1, Cap Gemini), 2002
* Negotiating (T&D), 2001
* HX.1. Components and aspects of exploitation (Exin), 2000
* ITIL Essentials (Pink), 1996

Other professional courses:

* MS Office courses. Eg. Power Query.
* Mainframe (MVS, OPC, DB2, IMS, RACF, REXX, COBOL, etc)
* Unix base course, Unix shell programming, Oracle PL SQL, Oracle DBA, Network Administration.

Work experience

Customer: **Simac IT NL** Jan 2022 till now



Role: IT Project Manager / Program Manager

Account: Superunie and 10 of its members: manage project to take over SD-Wan and SD-LAN services for 900 supermarkets and place new VPN hubs in their datacenters.

Account: PLUS. Manage program to a) rebuild network in 300 COOP shops that are procured by PLUS and rebuild from scratch and b) convert internet connections in 270 existing PLUS shops from copper to a combi of glass fiber and 4G.

Account Jumbo: managed program with all Simac projects regarding Jumbo’s supermarkets, eg OS, SQL and software upgrades.

Customer: **Athlon Car Lease** via Itis/Yacht



Departments: IT-NL and IT International Enterprise Appl. Mgt. June 2017 till dec 2021

Role: IT Project Manager.

Responsibilities: Manage projects to migrate servers and applications from the datacenter of the former owner (De Lage Landen) to the datacenter of the new owner Daimler. Change office equipment (desktops/laptops/deskphones/LAN/WLAN) to Daimler standards. Develop and rollout enterprise applications and cloud applications to Athlon countries. Vendor management.

Customer: **T-Systems** via Fastflex



Account: **Shell** oct 2015 till may 2017



Role: Infrastructure Project Manager.

Responsibilities: Manage projects to migrate servers / racks / storage / network etc. physically from Shell’s datacenter in Houston and Amsterdam to a new datacenter.

Customer: **IBM** via Yacht



Account: **ABN Amro** may 2014 till oct 2015



Role: Infrastructure Project Manager.

Responsibilities: Manage appr. 20 application migrations towards a standardized windows domain, including upgrading of OS, SQL and application versions.

Application- and service development (in house) nov. 2013 till april 2014

Role: development and sales.

Responsibilities: Building an application, database and service to support exchange of premises (1-to-1, in triangles or in squares), deliver this matching service after exchange fairs.

Customer: **T-Systems** via Fastflex



Account: **Shell** jan. 2013 to nov. 2013



Role: Project Manager Cross Automation and Self-Service Portal

Responsibilities: Manage the project to reduce lead-times of **provisioning** virtual servers (VMs), plus to provide a self-service portal via which Shell can add, adjust, start/stop, remove VMs. Project size: €750.000.

Customer: **T-Systems** via Fastflex



Account: **Friesland Campina** sept. 2011 to jan. 2013



Role: Project Manager Central Delivery and Local Delivery

Responsibilities: Manage the project to design local **server solutions** (Classic and “Datacentre in a box”), plus the **process** to order, deliver, test and turnover to support the central and local infrastructure (servers, storage, databases, backup, monitoring, patching, virus protection etc.), including cost calculation and commercial pricing.

Project size: €900.000 / 7 FTEs

Customer: **T-Systems** via Fastflex



Account: **T-Mobile** jan. 2011 to sept 2011



Role: Project Manager Infrastructure projects

Responsibilities: Project Management during full project life cycle (intake, business cases calculations, propositions, design, build, acceptance, closure).

Example projects:

* Cost Savings (create business cases for infrastructure savings)
* Datacenter migration from local classic dedicated hardware to a dynamic computing platform in Germany)

Project sizes: €40.000 -150.000 / 2 – 7 FTEs

Employer: **EDS / Hewlett-Packard**



Account: **AHOLD N.V.** 2006 to dec. 2010



Role: Project Manager infrastructure projects

Responsibilities: Project management during full project life cycle; Managed and optimized proposal creation process as engagement-leader (requirement gathering, estimating, pricing, planning). Managed several technical experts in a matrix organization (eg. architects, infra engineers, testers)

Example projects:

* Makeover Ahold webshops (AH, Etos, Gall&Gall) using Fredhopper + minigoogle searchfacilities
* Vocalcom Telephony and Callcentre Infrastructure for AH and Albert
* **WebMethods Middleware Upgrade (2010) including Service integration role for Ahold's vendors, eg. Software AG during pilot (testing with Greenhat) and execution**
* Wireless Lan in headoffices Albert Heijn
* Legal Contract Management (using VMWare and Citrix Portals)

Project sizes: €40.000 -2.000.000 / 5 – 12 FTEs

Employer: **EDS**



Account: **ABN AMRO N.V**. 2003 to 2006



Role: Project Manager:

a) *Software development projects*:

Responsibilities:

* Gathered requirements for Target II compliancy (European payments in euros using Swift system). Created Project Brief with scope, planning and costs.
* Led the design, development and test teams to adjust a Datawarehouse application with many interfaces and BI functionalities.

Project Size: 9 FTEs (6 Indian, 3 Dutch)

b) *Application Support and Maintenance projects*:

Responsibilities:

* Created and executed project plan. Led the application support and maintenance teams
* I migrated all team activities to India using training plans and recorded video conferences, and advised other teams how to copy my approach.

Project size: 12 dedicated FTEs.

Employer: **ABN AMRO Bank N.V.**



1. Role: Team manager 2001 to 2003

Responsibilities: Led the application support and maintenance team. Introduced the ITIL service management approach in the full business unit

Team size: 12 dedicated FTEs.

1. Role: Application Manager 1996 to 2001

Responsibilities: Application support and maintenance for a set of applications on IBM Mainframe, Unix and Wintel. I also worked as a software developer for half a year (traineeship).

Employer: **Wijnen Bouw**



Role: Assistant chief Financial Administration 1995 to 1996

Responsibilities: Checked financial bookings. Created financial reports (budgets, balance sheets, profit & loss etc.) for board of directors and accountants. I filled new AS400 system with financial structure, and trained end-users.

Team size: 6 FTEs

Sailing (organize open boat sailing events), skiing, golf, excursion holidays, testing of productivity tools.

Hobbies

PMI = Project Management Institute (Netherlands Chapter)

Memberships

Scrum.org